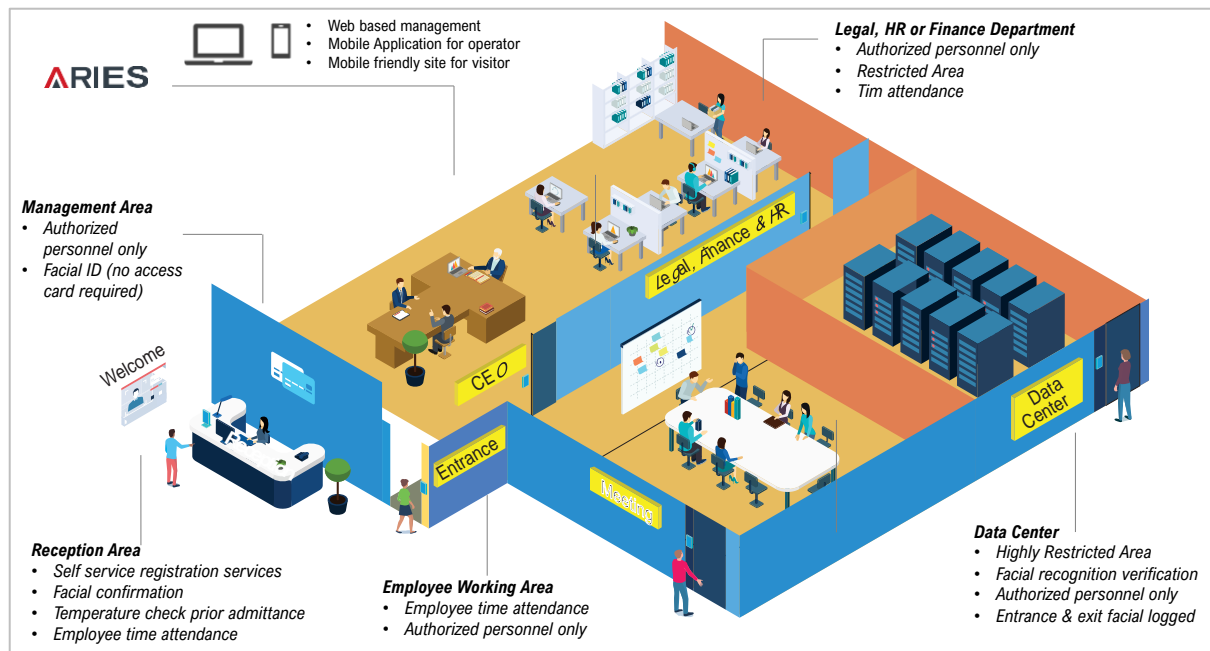## Digiting Corporate Building Reception and Admittance Service Corporate



Building management is under transformation to deliver better reception services and experiences to visitors and tenants. Building reception or front desk area is the first impression to all visitors and potential customers; hence it is essential for building management to continue to maintain professionalism, hospitality, and ensuring general security admission.

Many cooperate buildings still do not have proper visitor and tenant management system. Visitors are required to queue at the front desk filling up the registration form manually. During the peak period, this will create a long queue, and visitors are required to wait for a long time. In a worse case, anyone can pretend to be a visitor, to slip into the building for malicious purposes. Traditional visitor management systems coupled with security access card mechanisms has many challenges too; security access cards can tamper, theft, and misplaced, which impose a high-security risk to building management.

ARIES is a new visitor management system; an innovative approach to transforming corporate building reception and admittance services. ARIES offer as cloud service, enabling fast, secured, and contactless onboard experience to visitors and tenants. Couple with advanced facial recognition technology in a compact-form tablet size device, ARIES secure corporate building from unregistered/un-approved visitors from entering building premises. The tablet device also supports body temperature measurement and mask detection within 1.2m range, which make it an ideal solution for the corporate building to adhere to new SOP and safety guideline.

Using the ARIES mobile-friendly site, first-time visitors can pre-register into ARIES, schedule appointments with the tenant before the actual visit. Once the tenant accepts the meeting, it shall be recorded in ARIES, hence during the visiting day, visitors no longer need to register or fill up any form again. No paper; almost no waiting time. To handle a large group of visitors or special guests, front desk personnel can use the ARIES mobile app to assist visitor registration; built-in OCR capability can speed up acquiring information from the visitor ID card.

Facial recognition technology eliminates the limitation of traditional security access card system such as card theft, tampered, misplaced and etc; it also increases the admittance security and deliver seamless experiences since the visitor, staff and tenant's "face" is unique and they only need to show their "face" instead of carrying an access card. Facial recognition technology helps corporate building realizes one simple, yet efficient approach – "if you are not the authorized personnel, you are not allowed to enter". Every year corporate building reported countless issues related to loss of access card, misplaced, and access card theft. The unproductive and logistic cost relates to managing the security access card system is significantly high, and wasting company resources.

ARIES support multi-tenancy and flexible role-based administration; this allows corporate building owner and building management body to manage a large pool of building reception and admittance services. ARIES can be offered to individual tenant offices to admit their visitor, perform staff attendance, and to secure their premise.
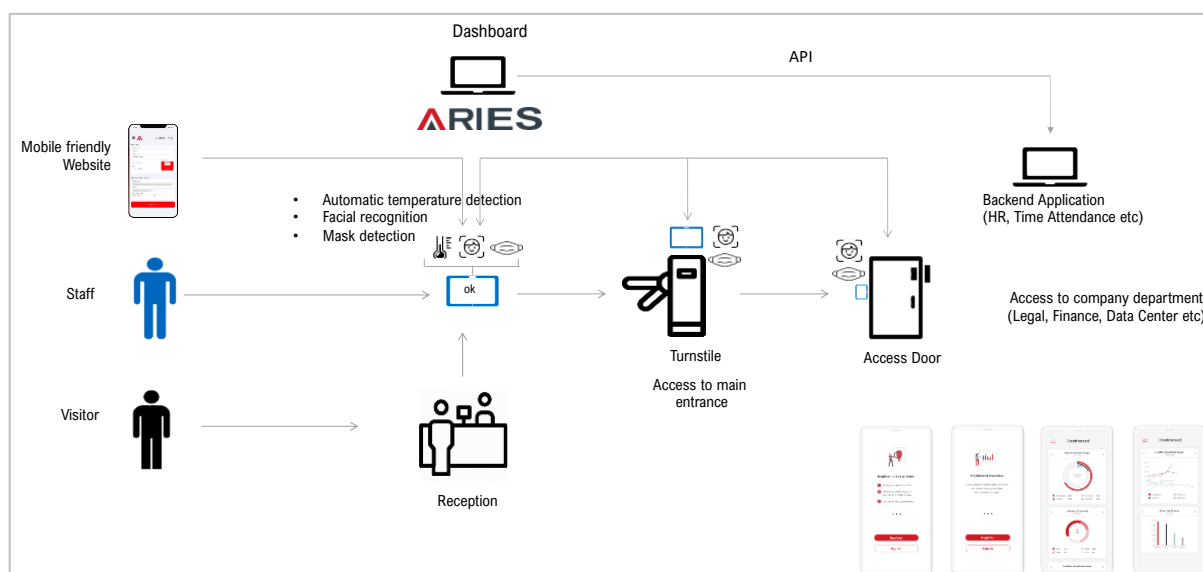


ARIES real-time dashboard help building management visualizes the visitor, tenant, and staff's statistics at every entrance and exit, floor, office unit, building computing facility, and security control room. With the comprehensive statistic, ARIES provides significant insight on building traffic flow, entrance and exit pattern, special guest's appearance, first time vs regular visits, floor visited, and more.

Under the new SOP and compliances, building management can continue to maintain health and safety standard, forecast upcoming needs and requirements, automatically detect personnel with high body temperature, faster response and track unauthorized personnel, emergency planning and more.

In conclusion, ARIES provides the following values:
- Secured and contactless onboard experiences for staff and visitor
- Accelerate visitor reception and staff admittance to the building
- Provide better insight for maintaining building service