

Digitizing & modernizing In-Store service reception experiences

Organization with multiple stores or customer center across nation facing multitude of challenges. They lack visibility on many aspect such as staff attendance, customer visit and appearance, access control to high value asset room, asset theft, non authorized access to computer room and more. Using A.I and technology to transform customer service center, remote branches and stores operation; by automating repetitive task and streamline manual process to improve operation efficiency, so organization can continue focus on delivering best customer services and experiences.



Value & Benefits

- Deliver fast, secured and contactless solution for in-branch transaction experiences
- All-in-one solution for people registration, access control, body temperature detection and time attendance

Register and queuing number

- Walk-in customer perform self-registration through the FR terminal
- Customer obtain the queue number by scanning the QR
- Detect walk-in customer temperature and entrance time

1

Virtual Customer Services

- Handle common services
- Remote services

3

Counter validation and business transaction

- Auto populate and fill up customer information
- Facial authentication & validation

2

Premier Service & Access Control

- Staff Check in / Check out
- Premier customer schedule meeting

4

Private sector

- Insurance services
- Bank service counter
- Courier counter
- Hospital

Public Service

- Majlis counter
- Pejabat offices
- Immigration center
- Employee Welfare

Utility & Other services

- Electricity
- POS
- Internet service counters

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